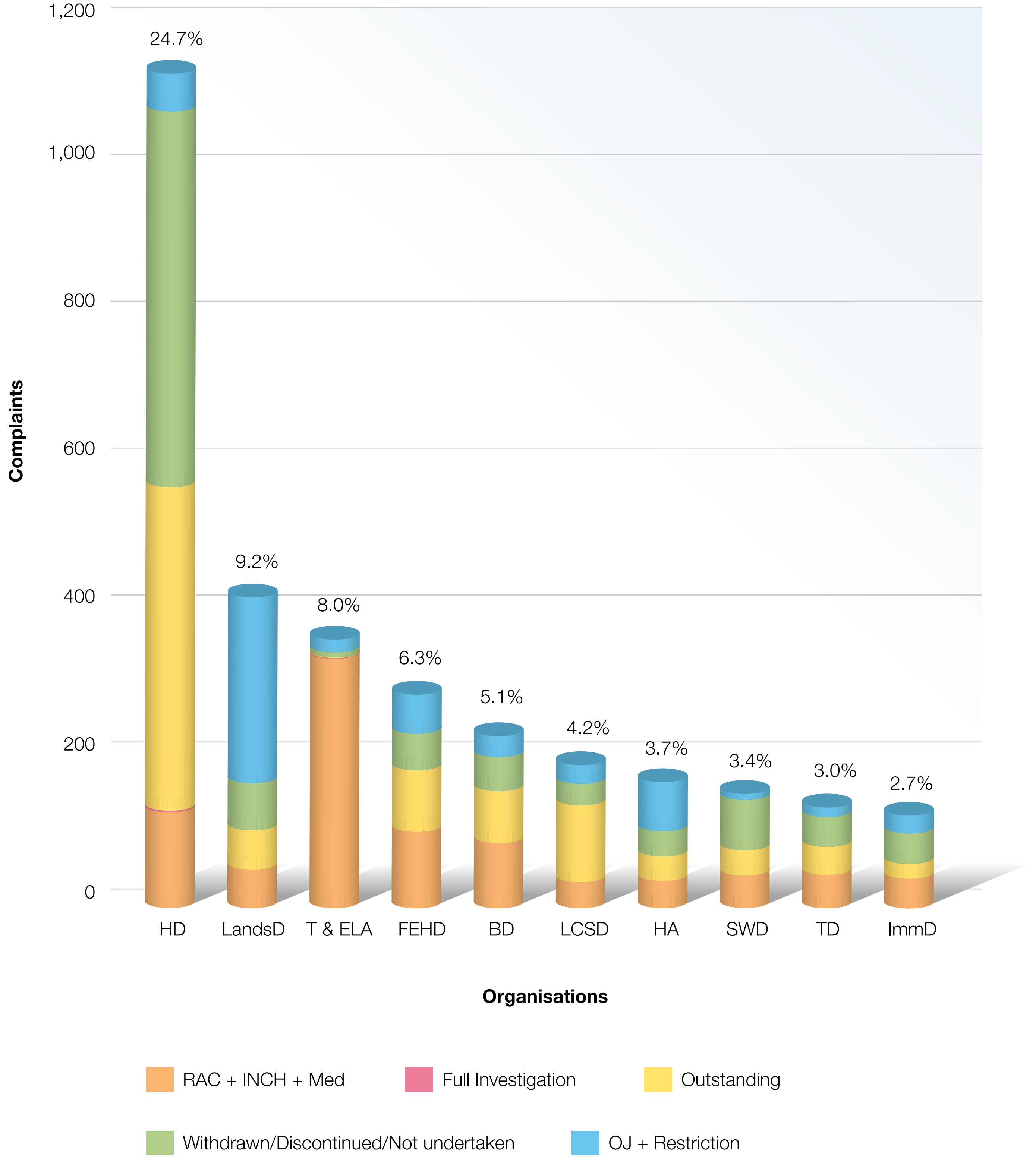
Table 4

Complaints* : Top Ten Organisations